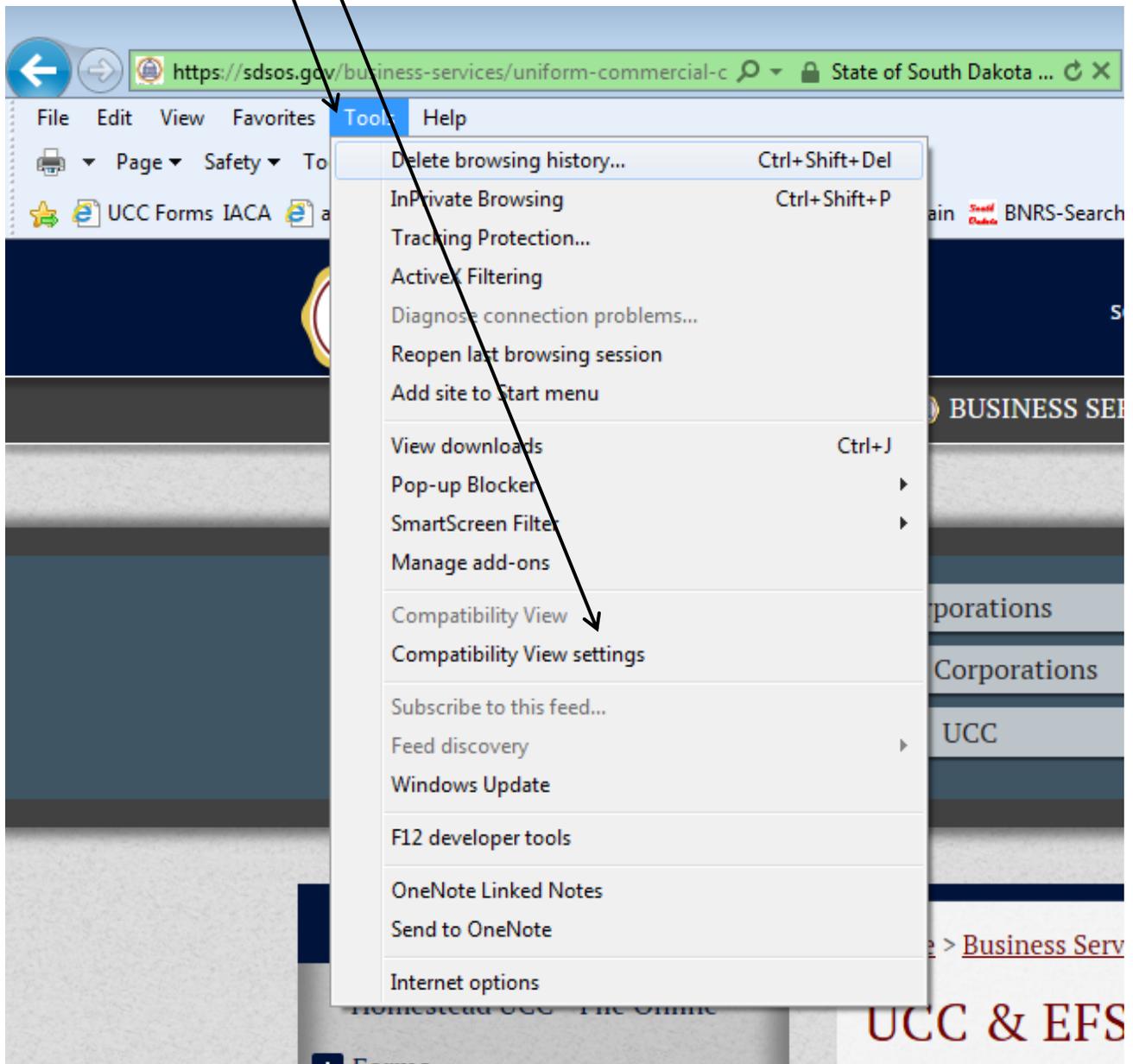


Internet Explorer Problems

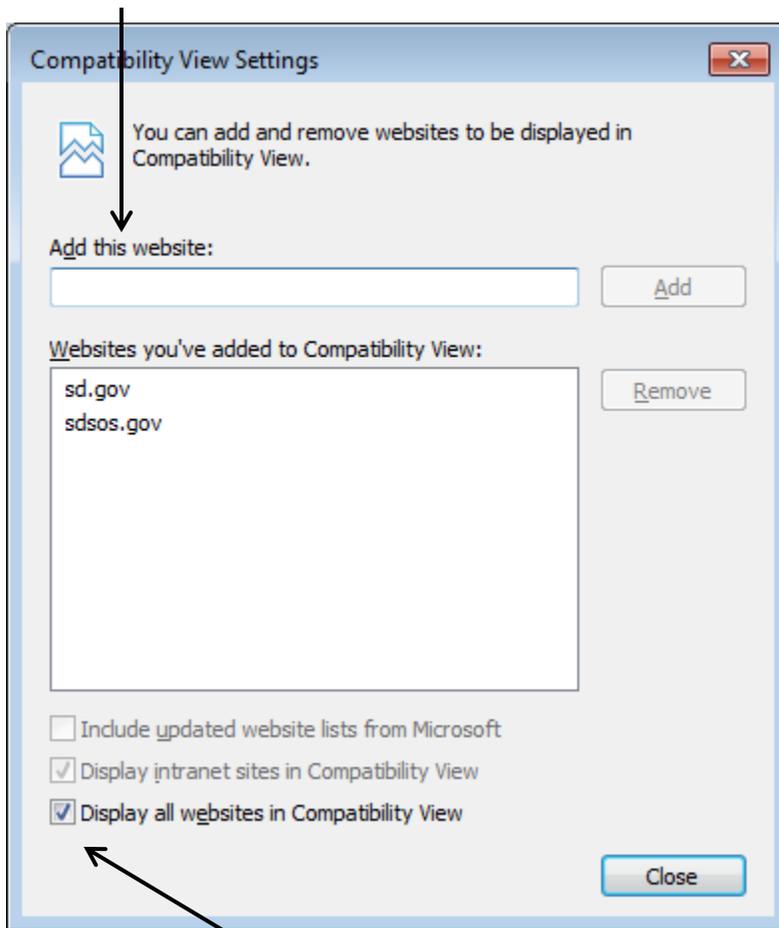
From the Menu bar,

Select Tools,

Select Compatibility View Settings



You will need to make sure the sd.gov and sdsos.gov websites are added.



Both boxes are checked marked.

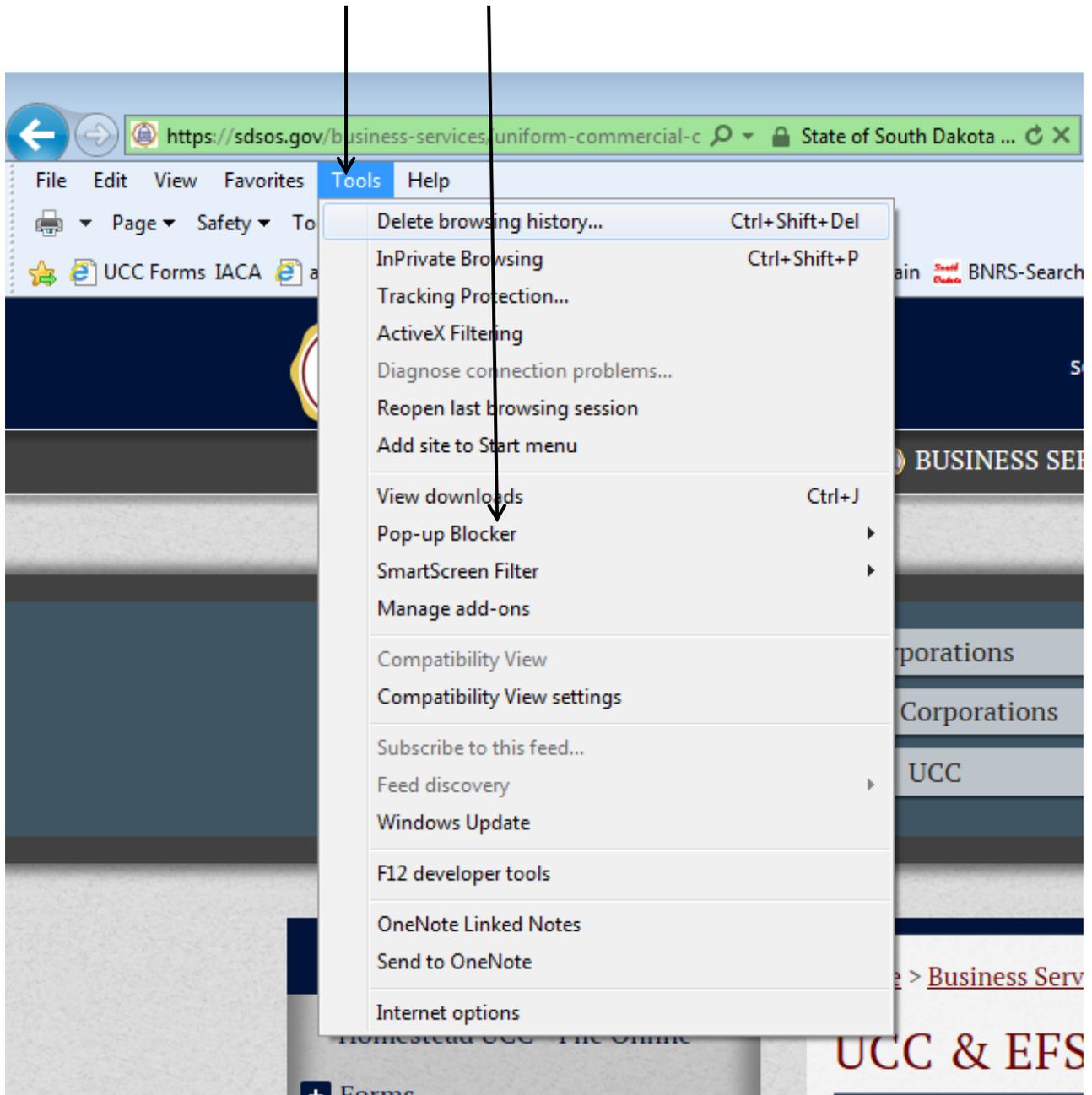
Close the box; once this has been completed you will need to do a Control - F5.

The F5 key will also help.

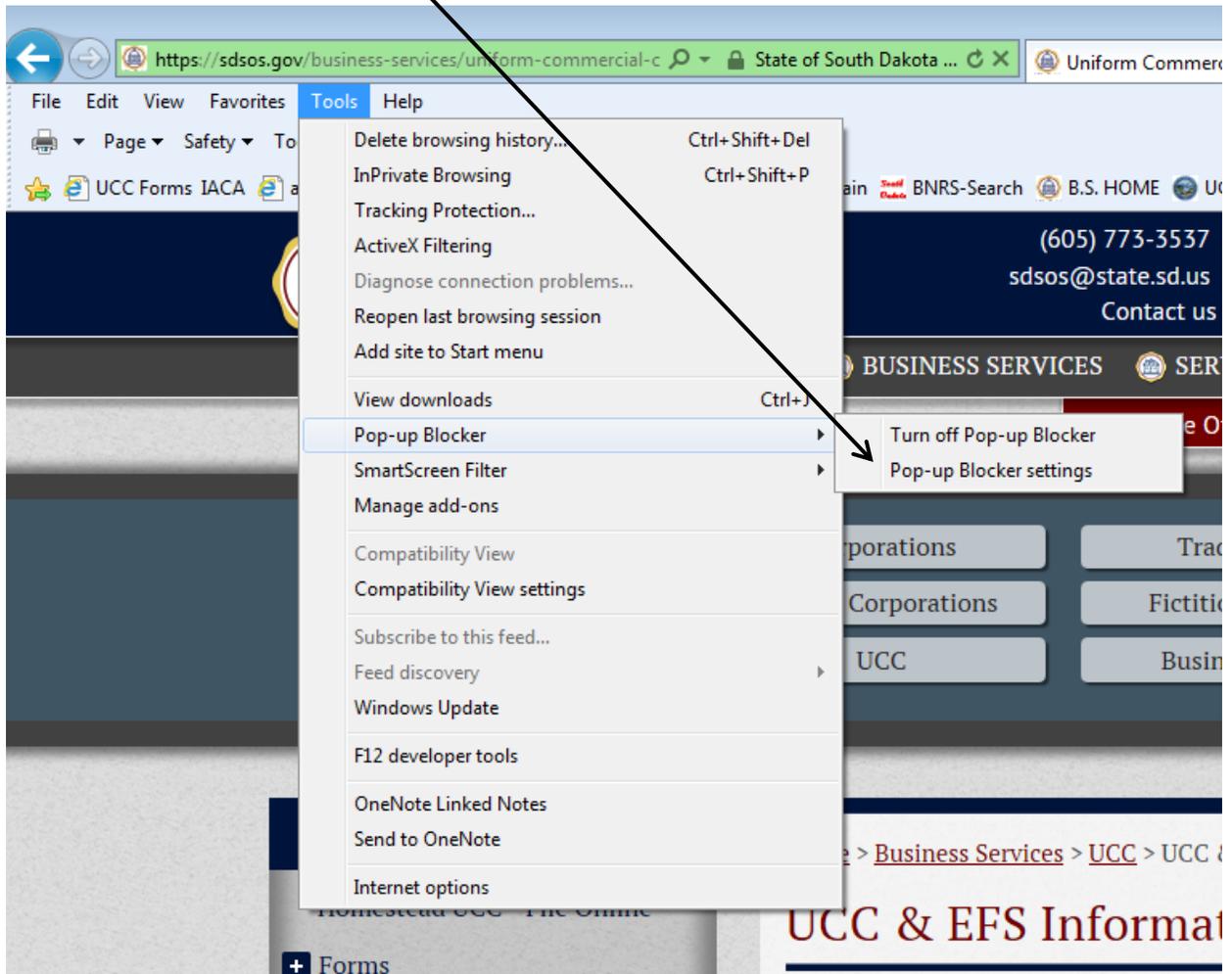
From the Menu bar,

Select Tools,

Select Pop-up Blockers



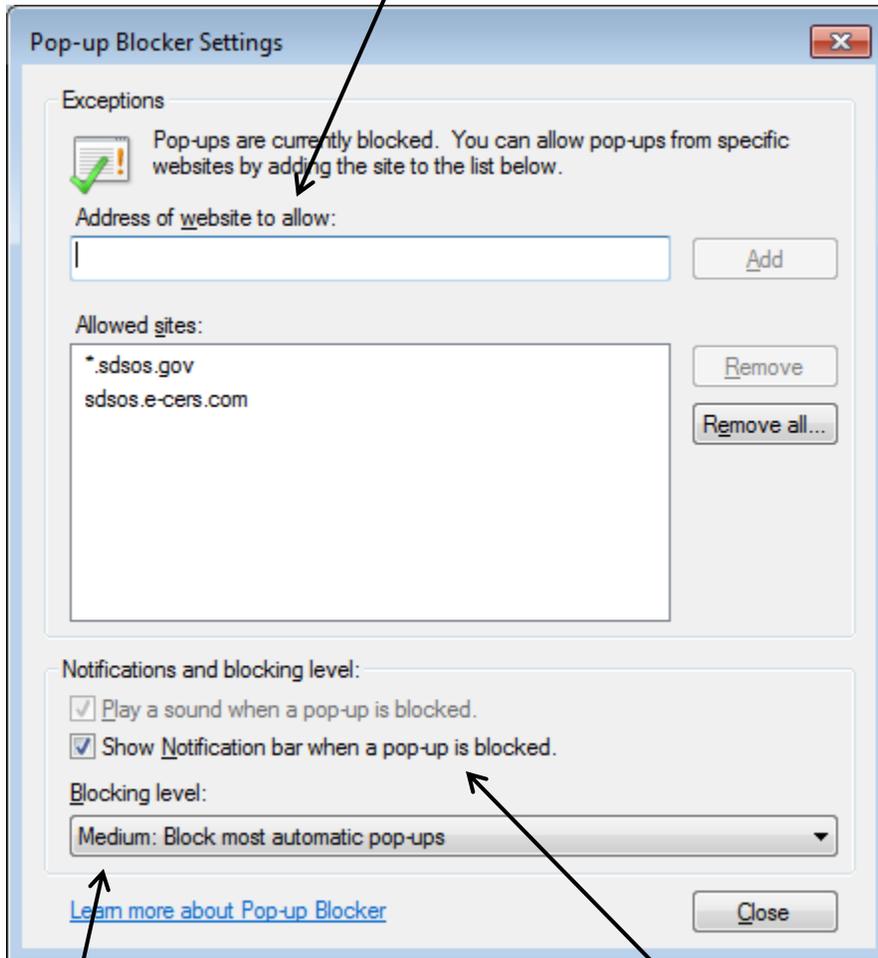
Click on Pop-up Blocker Settings



Add the following information to the Address of website to allow:

*.sdsos.gov

sdsos.e-cers.com



Blocking Level is set on Medium and Show Notification bar when a pop-up is blocked should also be checked marked.

Close the box; once this has been completed you will need to do a Control - F5.

The F5 key will also help.